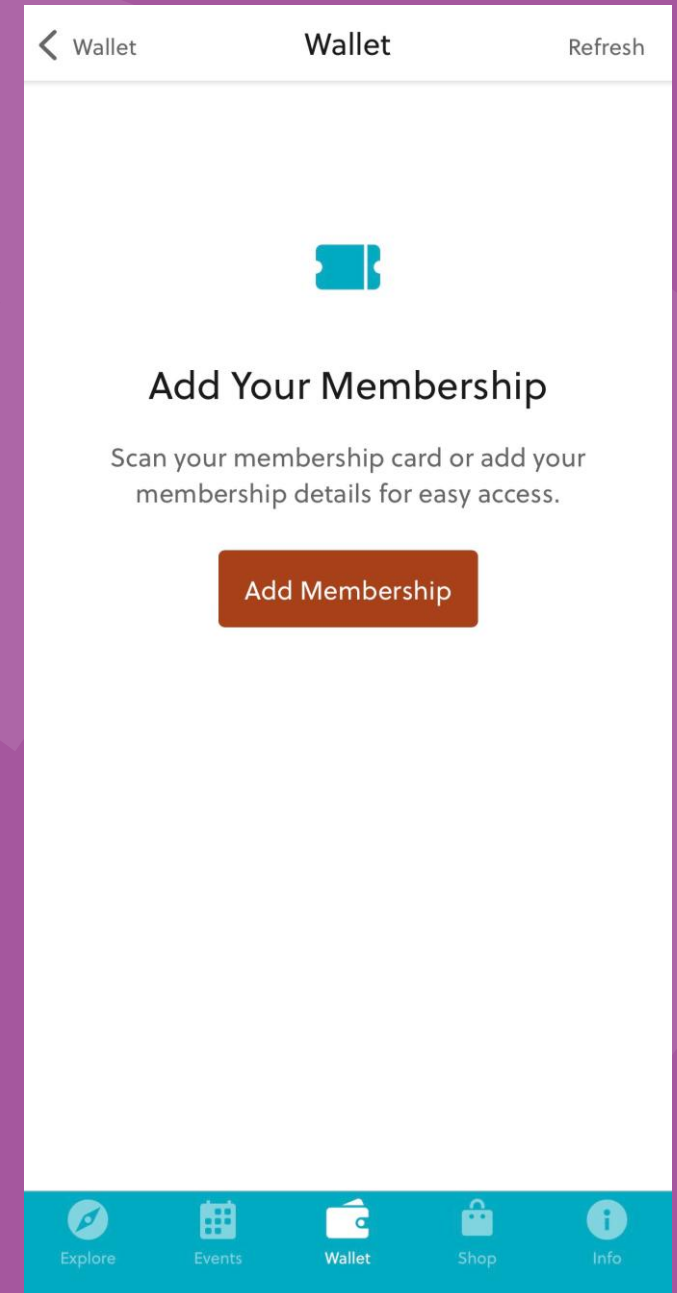
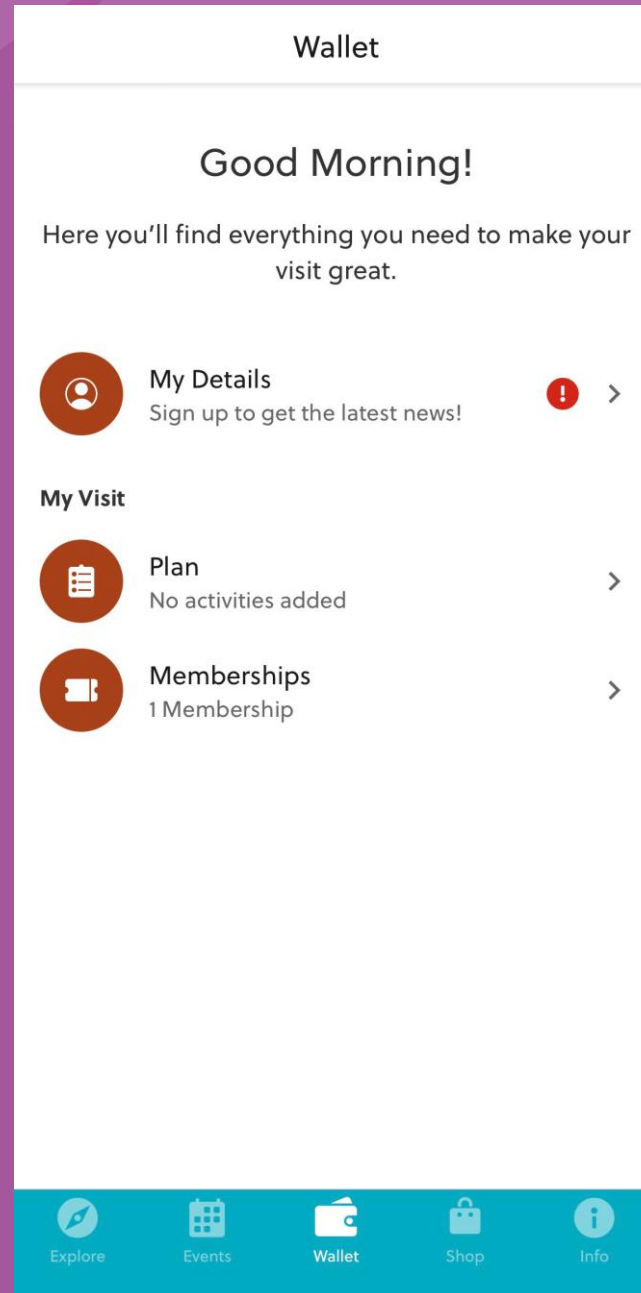


ADDING YOUR MEMBERSHIP TO THE APP

Within the Edinburgh Zoo or Highland Wildlife Park app, open the wallet tab at the bottom.

Select membership.

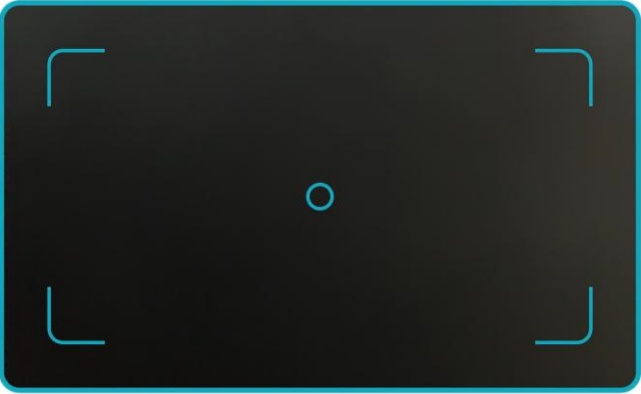
Press the button to add your membership.



[Cancel](#)[Scan Card](#)

Scan Membership Card

Position your camera over the QR code to import your membership.



[Retrieve from order details](#)

[<](#) [Scan Card](#) [Membership Lookup](#)

Add membership by entering details below. Your Membership ID is contained in your welcome email or letter.

Just joined as a member? Please wait up to 30 minutes for our systems to update.

Membership ID

Last name

[Search](#)

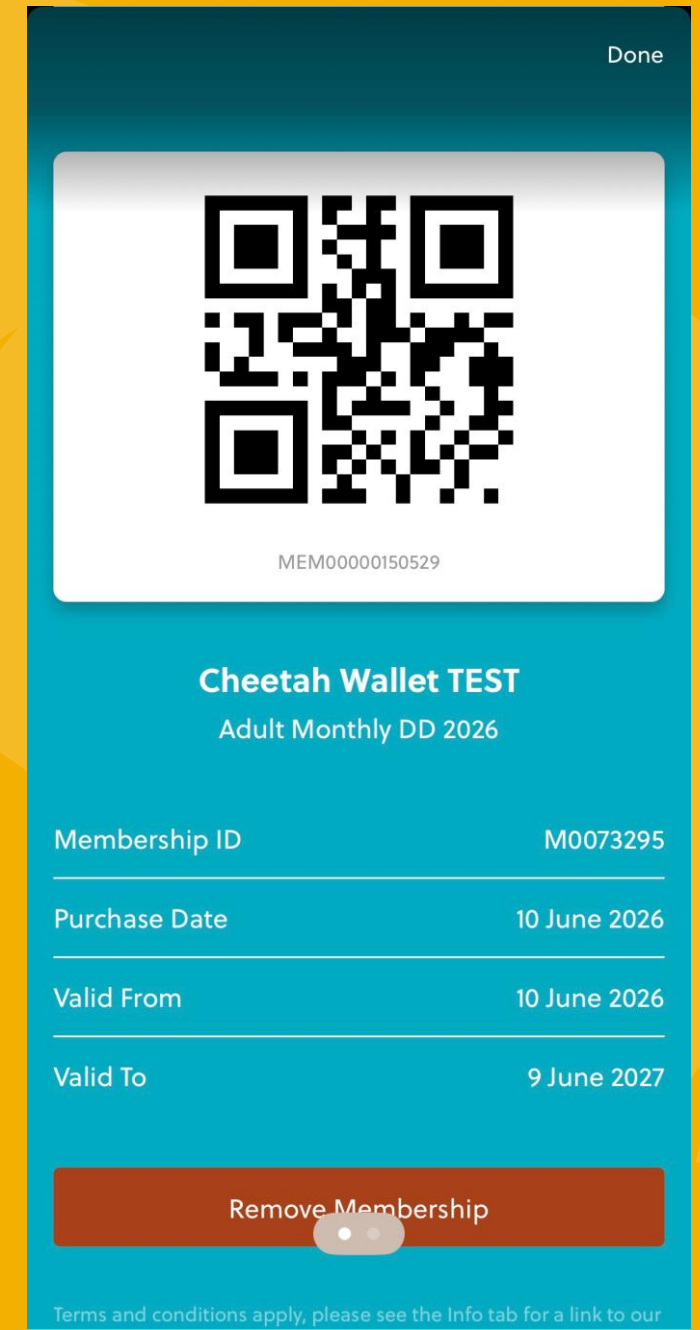
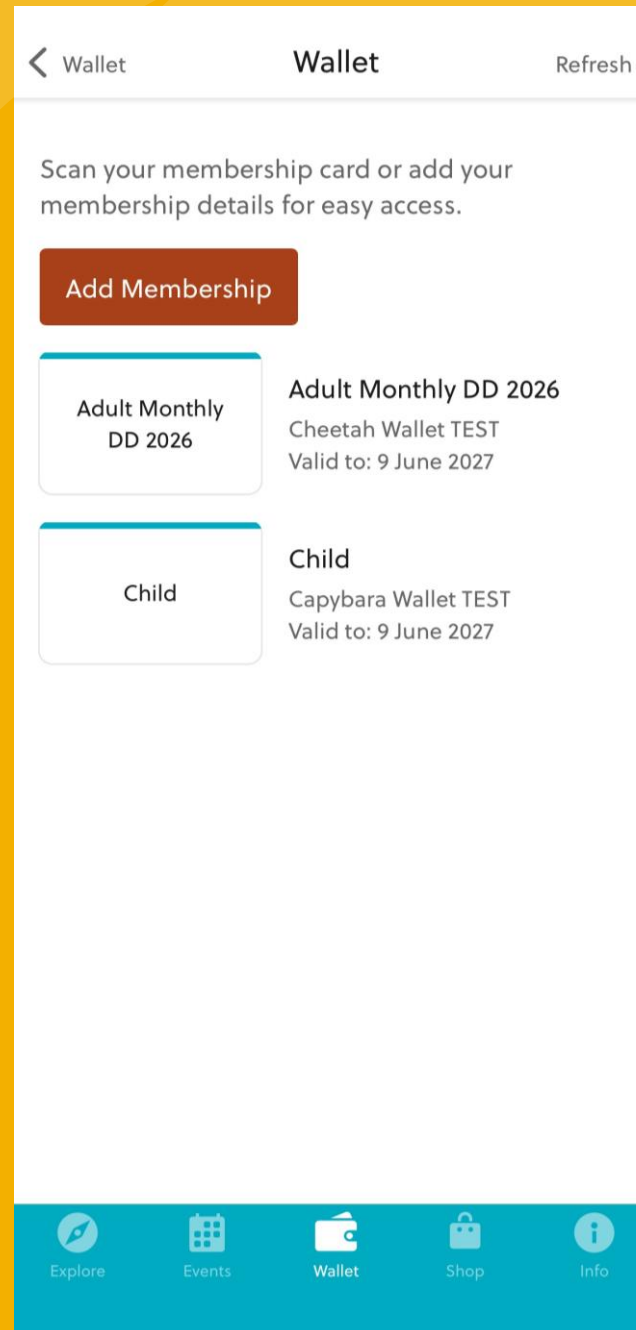
If you have physical membership cards, you can scan one. Alternatively, press to retrieve from order details.

Here you can enter your last name and membership ID. This ID can be found on any membership letters or your online order confirmation email (this is not the number on your card).

If you need reminded of the ID number, please contact the membership team

This will import all members connected to your membership ID.

Select one of the members and swipe through for our admissions team to scan each QR code.



FAQ

- I don't know my membership ID
- You can find it on your confirmation email or any letters you've received from us. This is NOT the MEM number on your membership card. If you can't find it, please contact membership@rzss.org.uk
- Can I keep my physical membership cards?
- Yes! You can use both the app and your cards
- Can I add my cards to both the zoo and the park apps?
- Yes!
- My details aren't working
- Please contact membership@rzss.org.uk with a screenshot of the error