

How long does the evening last and what is included?

The zoo will remain open beyond our regular opening hours until 9pm. Visitors entering the zoo before 4pm will be able to stay in the zoo until the late closing. Standard late night tickets permit access to the zoo from 4pm onwards on the selected date – they do not include entry to the zoo before 4pm.

Will I see any animals?

Yes! Some of the animal need more quiet time than others, so some of our animal houses will close earlier such as our such koalas. Some areas will also shut prior to 9pm, but most of our indoor houses will be open until 8:45pm.

Please note the following:

- Koalas will close at 7:30pm
- The Sloth House, Giraffe, Living Links and Wallaby Walkthrough will close at 8:30pm
- The Hippo House, Budongo Trail, Drills, Penguins, Magic Forest will be open until 8:45pm

Who is the evening suitable for?

Everyone! Please be aware that the zoo is located on a hill. Mobility scooters can be hired for a refundable deposit of £25, or wheelchairs for a £10 deposit. Our mobility vehicle will be available on the evenings.

Where are tickets available?

Tickets can be booked online through Eventbrite, our ticketing partner. We may run offers and promotions through other partners in the lead up to the event. We strongly recommend booking in advance to avoid disappointment. Tickets will only be available at the door if there is availability.

How much are tickets?

Please see ticket prices below. Please note that all tickets are subject to a booking fee in addition to the prices listed.

- Adult: £15

- Child: £10
- Member ticket: Free
- Carer: Free
- Under 3s: Free

We may run ticketing promotions or discount offers in the lead up to the event through our own channels or with wider partners.

Can we use discounts and gift vouchers to purchase tickets?

As late opening entry is significantly discounted compared to our standard entry, discounts such as Blue Peter Badges, ASVA cards, gift vouchers, Young Scot Cards, RZSS Complimentary tickets, daytime corporate tickets, Scotrail Kids go free are not valid for use after 4pm. Other discounts may also not be redeemed for evening entry. Please contact us on events@rzss.org.uk if you have any discount enquiries.

Do I need to print out my tickets?

No, we don't require you to print your tickets. We can scan them from a mobile device.

I don't have my ticket confirmation, what should I do?

You should have received an email from Eventbrite directly after booking with your ticket information. If you have not received this, have a look in your junk email folder. You can also log into Eventbrite to find your ticket details. If you're still having difficulties, email events@rzss.org.uk listing the date you booked, the name and email address you used to book and a contact telephone number.

Will the late opening go ahead in bad weather?

If it's raining we will still be open. We would only cancel the evening opening if the weather is deemed unsafe due to high winds or extreme conditions.

What happens if the late opening is cancelled?

Edinburgh Zoo will only cancel the late opening if it is deemed unsafe to attendees, for example, in high winds. If we decide to cancel the late opening, attendees will be notified by email with as much notice as possible and alternative date offered. An email will be sent to the email address used to book the tickets. It is the responsibility of the attendees to check their emails before

arriving at the event to check for any updates, and to make sure email addresses are correctly entered when booking tickets. Updates will also be made on our website and social media sites.

What should I wear?

Please be aware that we are an outdoor attraction. Please dress appropriately for the weather and terrain.

I have luggage, where can I leave it?

We have a small number of lockers for hire at the zoo where you can leave bags. These are available on a first come, first served basis. We don't have facilities to store large suitcases.

How do I get to the zoo?

[Getting to Edinburgh Zoo](#)

Are there cash machines on site?

No there are no cash machines on site.

Do I have to pay for car parking?

Yes, car parking is £4 and free for RZSS members.

Will the gift shop be open?

Our gift shop will remain open until 9:30pm.

Will food and drink be available to purchase?

Yes! A selection of our catering outlets will be open such as:

- Giraffe Café until 7.30pm
- Hippo Kiosk until 8pm

- Grasslands Restaurant until 8pm
- Rockhopper Ices until 8.30pm
- Penguins Café 8.30pm

Can I bring my own alcoholic drinks?

No, bringing alcohol onsite to the zoo is strictly prohibited. Random bags searches will take place upon entry to this event and intoxicated persons will be asked to leave the premises.

Do carers get free entry?

Carers tickets are available through Eventbrite, but you must provide proof on arrival. A maximum of one carer is permitted to enter Edinburgh Zoo free of charge when accompanying someone with additional needs.